



SOCIAL RESPONSIBILITY POLICY

In the corporate culture of **abertis**, social responsibility is a basic structural element, which is why we work for continuous improvement and for responsible management of the financial, social and environmental aspects.

Our commitment is to improve the management of our Corporation every day to make it increasingly sustainable. As well as complying with current legislation, we have taken on other voluntary commitments such as affiliation to the United Nations Global Compact, adopting its principles of conduct and action concerning human rights, employment, the environment and the fight against corruption and bribery.

We are committed to minimising **environmental** impact and preventing pollution deriving from our activities and services:

- Being more efficient in consuming resources, applying energy and water saving measures and progressively increasing the use of renewable energies.
- Managing waste properly, prioritising reduction and reuse.
- Preserving the biodiversity of the natural areas where there are infrastructures we manage.
- Using the best available technologies that are economically viable so our activities and services are environmentally more efficient.

We are committed to providing added value for...

... **shareholders:**

- Managing financial resources efficiently with criteria of profitability and value creation.
- Offering transparent information to the investment community, following the recommendations of the Olivencia Code and the Aldama Report.

... the **human team:**

- Working for equality of opportunity and non-discrimination because of gender, religion, country of origin, age, disability or sexual orientation in all areas.

- Guaranteeing respect for human rights, rejecting force or compulsory labour and child labour and ensuring freedom of association and collective bargaining.
- Applying the necessary measures to ensure health and safety in all workplaces.
- Extending the company's ethical values to its workers.
- Giving the necessary training to workers to ensure the best possible professional development.
- Offering measures to facilitate the reconciliation of family and working lives and social activities contributing to personal development.
- Promoting the stability of the workforce.

... **customers:**

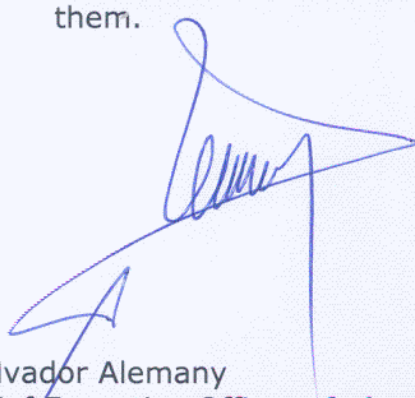
- Satisfying customers by offering quality services adapted to their needs.
- Working for customer safety.
- Transmitting rigorous, transparent information about activities and services.

... **suppliers and contracted companies:**

- Prioritising relations with suppliers and contracted companies incorporating sustainability criteria in each action.

... the **community:**

- Getting involved with the social fabric and co-operating in developing it.
- Establishing the relevant channels to ensure a fluid dialogue between the company and all interest groups and putting this policy across to them.



Salvador Alemany
Chief Executive Officer of **abertis**
Barcelona, 28 June 2005